

## SUDBURY NEIGHBOURHOOD CENTRE SERVICE USER QUESTIONNAIRE

**We would appreciate if you could take a few moments to answer the following questions so we can see what you think of our services, and how they can be improved.**

**Q.1 Thinking about what the Day Centre provides, how would you rate the following?**

	Very good	Good	Fair	Poor	N/A
Food					
Meeting People					
Support with Personal Care					
Social Activities i.e. bingo, quizzes, card games, dominoes					
Keep fit / Tai Chi					
Computer classes					
Art classes					
Hairdressing					
Seaside trips and outings					
Chiropody					
Music therapy					

**Q.2 What new activities/services, if any, would you like to see provided?**


**Q.3 How well do you think the Day Centre meets your needs?**

Very well  Most of the time  Well  Sometimes  Never

**Q.4 To help us improve our catering, please tell us which types of food you would like to eat at the Centre?**

Food type	(please tick)	Food type	(please tick)
European	<input type="checkbox"/>	Indian	<input type="checkbox"/>
Other	<input type="checkbox"/>		<input type="checkbox"/>

**Q.5 Do you find that our staff have a good approach to you?**

Yes  No

If not, how could they improve their approach:

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**Q.6. Is the transport reliable? (if using transport provided by the Day Centre)**

Reliable  Average  Unreliable

**Q.7. Overall, how satisfied are you with the service provided at the Day Centre?**

Completely satisfied  Fairly satisfied  Dissatisfied

**Q.8. The Centre currently opens for day care from 10.30am – 3.30pm Monday to Friday. We are considering extending our opening hours. Please write in the boxes below your preferred times for opening and closing.**

Morning opening  Afternoon closing

**Q.9. We are thinking of opening on Saturdays and offering a full day care experience.**

Would you be interested in attending the Centre on Saturdays?

Yes  No

The Centre won't be able to provide transport on a Saturday. Would you be able to provide your own way to the Centre?

Yes  No

**Your details:**

Name. \_\_\_\_\_  
Address. \_\_\_\_\_  
Postcode. \_\_\_\_\_  
Tel no. \_\_\_\_\_  
Email. \_\_\_\_\_

**Please return your completed form (in person, by post or email) to :**

Sudbury Neighbourhood Centre (Middlesex) Limited, 809 Harrow Road, Wembley, Middlesex, HAO 2LP.

Email : [office@sudburyneighbourhoodcentre.co.uk](mailto:office@sudburyneighbourhoodcentre.co.uk)

Thank you !